

Adult Social Care fees and charges

	2019/20	2020/21		Explanation
	Charge £	Proposed Charge £	Percentage Change %	
Residential Care				
Older Person's Homes (per week)	713.55	727.80	2.0%	Customers are financially assessed and only pay what they can afford. The charge has been increased by the estimated pay award for 2020/21 as staffing costs form the largest element of the cost of operating a home.
22 The Avenue (Mental Health residential care) - emergency respite (per week)	853.48	870.55	2.0%	Customers attending 22 The Avenue on an emergency basis are financially assessed under fairer charging and only pay as much as they can afford. The increase in charge reflects the likely increase in staffing costs in 2020/21.
22 The Avenue (Mental Health residential care) - planned placement (per week)	200.97	186.48	-7.2%	Customers residing at 22 The Avenue on a planned basis are able to claim Housing Benefit. The charge has been reduced for 2020/21 to bring it more into line with the charges for Peasholme Hostel, a similar type of service. The major element of the weekly charge is rent. A satellite site is currently being opened at Evelyn Crescent. Once this is established, the level of fees for the service will be reviewed and a report outlining the proposed new charges will be taken to HHASC DMT.
Community Support				
Home care support in CYC Extra care schemes (per hr)	18.12	19.93	10.0%	Charge reflects the estimated average external home care hourly rate for 2020/21. Although this is a large year on year increase reflecting the current market price, customers are financially assessed and only pay what they can afford.
Home care support provided by the overnight team (per hr)	27.18	29.90	10.0%	The principle is that overnight care is charged at one and a half times the average hourly home care day rate above.
Day Support provided in CYC small day services (per hr)	15.47	16.94	9.5%	Charge reflects the estimated average external day support hourly rate for 2020/21.

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Income Services Team charges				
Full fee payers administration charge (per annum)	501.00	512.00	2.2%	Customers who can afford to pay the full cost of their care but choose to have it organised by the Local Authority can now be charged for this service under the Care Act 2014. The charge comprises a £460 annual set up charge and an ongoing £52 administration charge.
Additional reconciliation charge for full fee payers (per reconciliation)	6.40	6.55	2.3%	Income Services can charge full fee payers for any reconciliations of their account they request above the annual reconciliation.
Deferred Payment Agreements additional costs:				
Deferred Payment set up charge (one off) - made up of the following as a minimum:	753.50	797.00	5.8%	The Care Act permits customers to defer payment for the cost of their care. The local authority can recover their costs for setting up this arrangement. The majority of the cost is staffing and for Income Services has been increased in line with the proposed local authority pay increase for 2020/21. Additional legal disbursements will be charged in line with charges levied by the Land Registry for registration of charge, which is dependent upon whether the property is already registered, and the valuation of the property. These costs will be passed to the customer at the rate charged.
Legal Costs	450.00	475.00	5.6%	
Income Services Administration Charge - set-up	153.50	172.00	12.1%	Increase to reflect the actual work undertaken on admin duties
Initial Professional Valuation	150.00	150.00	0.0%	
Letter of Undertaking	100.00	110.00	10.0%	A letter of undertaking may be accepted in place of a DPA if there is an imminent sale of the property. As a form of security the Solicitors promise on behalf of their client that the outstanding care fees and associated costs will be paid from the proceeds of sale.

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Monthly invoice generation and distribution	1.00	1.05	5.0%	The Care Act allows local authorities to recover the costs of activities associated with administering deferred payments.
Monthly management, monitoring and application of interest	2.50	2.55	2.0%	
Half yearly statement of account	2.50	2.55	2.0%	
Legal team costs de-registration and file closure	30.00	30.00	0.0%	
Final account preparation and account closure	8.00	8.20	2.5%	
Revaluation Costs	subject to actual cost of valuation			
Court of Protection				
Appointment of Deputy Fee	745.00	745.00	0.0%	Cost of administering financial affairs for those who the authority has responsibility for under the Court of Protection. The majority of these rates are set by the Office of the Public Guardian and the authority cannot charge more than this.
Year 1 Management Fee	775.00	775.00	0.0%	
Year 2 Management Fee	650.00	650.00	0.0%	
Year 3 Management Fee	650.00	650.00	0.0%	
Property Sale Fee	300.00	300.00	0.0%	
Estate Administration Fee	360.60	367.75	2.0%	
Annual Report Fee	216.00	216.00	0.0%	
Assets less than £16k	3.5%	3.5%	0.0%	
Basic HMRC Return	70.00	70.00	0.0%	
Complex HMRC Return	140.00	140.00	0.0%	
Travel rates ph	40.00	40.00	0.0%	
Corporate Appointee Charge	3.5% or £5.50 per week	3.5% or £5.60 per week		

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Be Independent				Charges increased by the estimated pay award for 2020/21
Monthly Charges excluding VAT where applicable				
Friends & Family Service	18.00	18.40	2.2%	
Friends & Family Service Additional Person	9.00	9.20	2.2%	
Premium Response Service	35.00	35.70	2.0%	
Premium Plus Response Service	48.00	49.00	2.1%	
Second Resident Charge	17.00	17.30	1.8%	
1 additional safety sensor	2.50	2.50	0.0%	
Further additional sensors (50p per additional sensor up to 4 in total)	0.50	0.50	0.0%	
Hardwire top -up	12.50	12.75	2.0%	
SIM GSM Connection	8.33	8.50	2.0%	
One Off Charges excluding VAT where applicable				
Installation Charge	30.00	30.60	2.0%	
Key Safe Installation	45.83	46.67	1.8%	
Key Safe Charge police approved	66.67	67.92	1.9%	
Stand Alone				
Just Checking Monitoring Kit	65.00	66.30	2.0%	
Canary - Charge	38.40	39.20	2.1%	
Stand Alone (not monitored by Be Independent)	18.00	18.40	2.2%	
Damaged/Lost Equipment Charges				
Replacement Pendant	35.00	35.70	2.0%	
Smoke Detector	50.00	51.00	2.0%	
Carbon Monoxide Detector	99.00	101.00	2.0%	